

## The Challenge Before S/4HANA

While preparing for their S/4 migration, TE Connectivity identified several operational barriers that would make migration more complex and increase the risk of disruption during the transition:

- Technical debt from legacy customizations slowing system performance
- Workflow inconsistencies across global teams
- Digital leaks caused by data extracted from SAP for offline analysis
- Difficulty maintaining reliable operational decision-making

## What They Did

Before upgrading to S/4HANA, TE Connectivity partnered with ifm to simplify operational processes before migration. Key actions included:

- Standardizing supply chain workflows across teams
- Reducing technical debt and eliminating digital leaks
- Creating a Clear-to-Build (CTB) cockpit inside SAP
- Aligning procurement, planning, and scheduling processes globally

## Key Results

By addressing operational complexity ahead of the upgrade, TE Connectivity achieved:

- Improved operational efficiency across a global workforce
- Stronger collaboration across supply chain teams
- More consistent decision-making
- Reduced system complexity ahead of S/4HANA migration
- A more stable foundation for future innovation (including AI capabilities)

## Company Snapshot



Global technology leader designing connectivity and sensor solutions.

**Revenue** \$18.1 billion

**Headcount** 10,000+

### Supply Chain Organization

- 2,000+ supply chain users
- 1,300 buyers
- 900 schedulers
- 9 business units
- 88-person Center of Excellence team

## Key Takeaways

Companies that address operational complexity before migrating to S/4HANA experience:



Lower migration costs



Reduced disruption to supply chain operations



Faster adoption of new capabilities after go-live